

Questions from The Myton Hospice's Referrers Event on 20th September 2023

Do you accept referrals from social care practitioners? Or would we be linking to health professionals to do this?

If a social care professional is looking after a patient and has any questions about Myton services, we would encourage you to pick up the phone and talk to our Referrals team. If we need any more information, we will link up with yourselves and talk to other health care professionals that are directly involved with the patient. But yes, please do contact us and we're very happy to discuss the patient with you and see how we can best support your patient.

Do you still have Physio/OT service available? For housebound patients also?

Community visits are something that we are able to offer but it is not something we offer as routine and wherever possible we see our patients at the hospice either in one of our clinics or as a Wellbeing outpatient.

We will link with the Community Services and the Palliative Care Community Teams in order to utilise their resource and ours effectively. We are able to provide OT home visits when needed with our inpatients as part of our discharge planning.

Can we have access to the presentation after the talk

Yes, we are going to put the slides and Q&A on our website by the end of September.

Is there a transport service available across the sites to Myton and do Myton have any transport support for patients attending clinics?

We haven't got transport to take patients from Myton to appointments, but we do have five volunteer drivers that can support patients accessing Myton appointments. If patients are known to Myton's Wellbeing Service, we can try and support with transport through our limited capacity of volunteer drivers. We are currently actively recruiting further volunteer drivers to this service.

We encourage patients to ask their family and friends for assistance, and patients can have access to Hospital transport (VASA) to attend appointments.

It is on our agenda to look at how we can make ourselves more accessible, because two out of the three sites are based within the grounds of hospital settings, but we do recognise our Warwick site isn't.

Can people self-refer into the Fatigue and Breathlessness programme (FAB)?

We require a referral from a healthcare professional for FAB. There is quite a lot of information that we require in order to triage a FAB referral appropriately and this requires clinical information.

Is Mary Ann Evans day hospice linked up with the services that you've mentioned

We work very closely with the other Hospices and Palliative Care Services in Coventry and Warwickshire – such as Mary Ann Evans Hospice in Nuneaton, Shakespeare Hospice

in Stratford, Shipston Home Nursing in Shipston upon Stour, community and acute Specialist Palliative Care Teams just to name a few. We work in close collaboration with all Palliative care providers, particularly when patients are moving between these services and we have a conference call daily with these teams to discuss how best to support patients.