

The Myton Hospices

Environmental, Social and Governance Statement



   @MytonHospices

Registered Charity No. 516287





The Myton Hospices is dedicated to delivering compassionate palliative and end of life care while upholding our responsibilities in environmental sustainability, social impact, and governance.

Environmental Sustainability

Recognising the global climate emergency, we are committed to reducing our carbon footprint across all areas of the charity.

Our initiatives include:



Sustainable Transportation

Installing electric vehicle (EV) charging points at our Warwick and Coventry sites to encourage the use of eco-friendly transportation.



Energy Efficiency

Upgrading to energy-efficient LED lighting in our facilities, including our 25+ Charity Shops and throughout our Hospices, and installing solar panels at all three Hospices



Waste Reduction

Implementing comprehensive recycling programs across our retail shops, reducing paper usage through digital platforms, and ensuring waste is fully segregated and recycled wherever possible.



Sustainable Fundraising Events

Implementing intentional changes to Myton's internal processes and practices to promote a sustainable future, with a focus on reducing the environmental impact of fundraising events. We will continue to identify and implement ways to reuse event materials and reduce the items that impact our carbon emissions.



Optimising Energy Use

Improved insulation and heating controls within our buildings and aiming to decarbonise heating systems by 2030.



Net Zero

In line with the NHS expectation that services commissioned by them will be carbon neutral by 2045, with an ambition to reach an 80% reduction by 2036 to 2039?



Sustainable Partnerships

Establishing clear sustainability standards for suppliers and partners, ensuring they demonstrate a commitment to environmentally responsible practices.

Social Impact

Our mission is to support patients with terminal illnesses and their families, ensuring they receive the highest quality care. Our social initiatives include:

Community Support

- Operating three hospices in Coventry, Rugby, and Warwick, and a Hospice at Home service, Myton provides services free of charge to our communities from the time of diagnosis with a terminal illness through to end of life and post bereavement support.
- Initiatives to extend our reach to less-represented communities through clinics in GP surgery and developing a volunteer-led community neighbours programme
- Assisting patients and carers to access support and benefits to reduce the financial challenges associated with terminal illness
- We have 25+ shops across Coventry and Warwickshire where people can shop sustainably for quality items, whilst supporting our vital work. Many of our volunteering opportunities are within our retail estate.

Volunteer Involvement

- Engaging a dedicated team of over 1,000 volunteers who contribute their time and skills to support our services and fundraising efforts.
- Partnering with schools, local businesses, Duke of Edinburgh groups and Community Payback networks to broaden the demographic reach of our volunteering opportunities

Employee engagement and wellbeing

- Promoting a positive work environment through investment in clinical, professional and personal skills development including supporting Apprenticeships, a research programme and regular CPD sessions
- Supporting our people to remain healthy and engaged through targeted wellbeing programmes, regular wellness check-ins, health related employee benefits and a range of recognition initiatives to ensure our staff feel valued and supported.





Governance

We are committed to maintaining the highest standards of governance to ensure transparency, accountability, and ethical operations. Our governance framework includes:

Board of Trustees

- Providing overall leadership and delegating operational responsibilities to the Chief Executive Officer and relevant teams.
- The Board also operates a number of sub-committees in order to further strengthen our governance, each of which reports to the Board on its areas of responsibility. The committees cover Finance and Audit, Clinical Governance, People and Workplace, Remuneration, and Governance.

Senior Leadership Team

- Ensuring each area of the organisation works towards environmental sustainability and supports our strategic objectives.

Sustainability Group

- A dedicated team focused on implementing and promoting sustainable practices across the organisation.

Stakeholder Engagement for ESG Commitments

- Building strong relationships with internal and external stakeholders is essential to fulfilling our Environmental, Social, and Governance (ESG) commitments. We prioritise active listening, transparency in our expectations, and honest communication about our performance, including how voluntary and statutory income is allocated and the number of patients and service users we support.

Financial Assurance and Accountability

- As part of our end-of-year statutory audit and reporting, we conduct annual independent assurance of our donation and financial processing across all income generation streams. For the 2023/24 financial year, this process was carried out by Harrison, Beale, and Owen.

Through all of these commitments, The Myton Hospices strives to make a meaningful difference to our patients, staff, volunteers, and the broader community, while ensuring responsible stewardship of our resources and the environment.

