

The Myton Hospices

PATIENT AND CARER INFORMATION



RUGBY, WARWICK
AND
LEAMINGTON SPA



Myton at Home Service

Whether you're living with a terminal illness or caring for someone who is, the Myton at Home Service is here to help and support you. We understand that many patients want to be cared for in the comfort of their own home, surrounded by family and friends, so our Myton at Home service is designed to enable patients to remain in the comfort of their own home and be supported in their final weeks or days of life. Our care is offered free of charge and we hope that this information will help you to decide whether this support is right for you.

Our dedicated team includes experienced Registered Nurses and Nursing Assistants. We work alongside and in addition to, your current services provided by the District Nurses, GP and Specialist Palliative care team.

The main aim of the service is to provide patients and families with the appropriate level of care and support to ensure the patient can remain in their own home if they wish to do so to prevent any unnecessary admissions to hospital.

The team is led by the Service Lead who is a Registered Nurse and will be happy to deal with any questions or concerns that you might have.

Our service hours are 8am-8pm, seven days a week, 365 days a year. We also provide a night sit service (Rugby patients only), a member of staff will discuss this with you. The night sitting service is staffed by an experienced Nursing Assistant who deliver care to the patient from 10pm-7am. This enables family members to take a break from their caring duties and get a good night's sleep.

WHO CAN ACCESS OUR SERVICE?

The service is available to anyone who is 18 years or over who is living with a terminal illness which no longer responds to curative treatment, who is in the last weeks of life, and is registered with a Warwick, Leamington or Rugby GP. We support people with cancer and non-cancer illnesses.

HOW TO ACCESS OUR SERVICE

Referrals can be made via your District Nurse, GP or Specialist Nurse. We do also accept self-referrals from patients, their family or main carer. As part of the referral process the Registered Nurse will want to talk to your doctor to make sure that the support we offer would be appropriate.

If you would like to make a referral please call:

01788 550085 between the hours of 8.30am-4.30pm Monday to Friday.

Outside of these hours please call the Myton at Home team directly on the following numbers:

Rugby Team - 01788 551516

Warwick/Leamington Team - 01926 838814

You can also make a referral online at www.mytonhospice.org/refer

Once you have been referred, our team member will then contact you to arrange a home visit where we will discuss your nursing needs. This will help us to ensure that the care is tailored to meet your needs in the most appropriate way. Our Myton at Home service will complement the existing medical and nursing care that you are receiving.

WHAT WE PROVIDE

- Personal care (attending to a patients' personal needs such as washing, dressing and toileting)
- Registered Nurses can assess symptoms and when required administer prescribed medications to help with symptom control
- Support for the whole family, providing emotional and psychological support as well as practical advice
- We communicate and work collaboratively with your GP, District Nurses and Specialist Nursing Team.

WILL YOU NEED TO PROVIDE ANYTHING?

Should you need any specific equipment for your home then this will be discussed and arranged with your District or Community Nurse. We will also assess your needs and will be able to supply items such as slide sheets which enable our nurses to move patients safely.

WHAT HAPPENS IF I CAN NO LONGER COPE AT HOME?

Sometimes being at home at end of life or caring for someone at home can be more difficult than expected. If staying at home is no longer possible or appropriate, the Myton at Home team are skilled in being able to support individuals and families to know and understand the choices around options for care. The Myton at Home team in conjunction with the wider team is able to make referrals to other services including The Myton Hospice's Inpatient Units at our Coventry or Warwick sites.

HOW TO CONTACT THE SERVICE

When a patient is accepted into the Myton at Home Service, the patient and family members will have access to the team delivering care between the hours of 8am-8pm.

For Rugby Patients

Myton at Home Team 01788 551516 (8am-8pm)

District Nurse 01926 600818 (8am-8pm)

Rapid Response 07740 803855

For Warwick/Leamington Patients

Myton at Home Team 01926 838814 (8am-8pm)

District Nurse 01926 600818 (8am-8pm)

Rapid Response 07775 016618

HOW WE HAVE MADE A DIFFERENCE TO PEOPLE THROUGH OUR MYTON AT HOME SERVICE

“

The help we received was more than we could have ever hoped for.

”

“

The care and help that the team gave to my wife was absolutely first class – I thank you from the bottom of my heart

”

“

Myton at Home delivered excellent emotional care and practical support for all of the family and total respect towards Mum (patient)

”

“

The nurses let me talk and talk – nothing was too much trouble

”

“

My husband received the utmost care and attention – I will be eternally grateful that because of this service he was able to remain at home where we both wanted him to be

”

Reviewed: September 2025

If you would like to talk to a member of the Myton at Home Team please call 01788 550085

DID YOU KNOW?

We are a charity, not the NHS. It costs over £15.3 million every year to provide our services free of charge to our patients and their loved ones. Our costs are at an all time high and just 17% of our funding comes from the NHS.

Every year we support thousands of people living with a wide range of life-limiting illnesses, and their families, in our three hospices in Coventry, Rugby and Warwick, via our patient & family support services, and in the community through Myton at Home.

THE DIFFERENCE YOUR SUPPORT MAKES...

£120

will fund one Myton at Home nurse visit



Visit

£360

would fund our Myton at Home service for one day



Day

£2,520

could fund a Myton at Home nurse to visit a patient at home for a week



Week

YOU CAN SUPPORT MYTON IN A VARIETY OF WAYS:

- Play in our weekly lottery for just £1 a ticket, and be in with the chance of winning up to £10,000 in our rollover, plus your chance to enter our £25k Summer Jackpot!
- Make a one-off or regular donation
- Leave a gift in your Will to Myton
- Take part in our events or an event in aid of Myton
- Hold your own fundraising event
- Donate goods to our charity shops and buy from your local Myton shop
- Volunteer your time – we have a wide range of roles available to suit you

If you would like to find out more about how you can help us to continue our vital work in Coventry and Warwickshire, please call us on 01926 838830 or email Natalie.watts@mytonhospice.org alternatively you can visit www.mytonhospice.org/support



Registered Charity No. 516287

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   @MytonHospices