

Person Specification

Job Title: Patient & Carer Wellbeing Community Support Services Lead

Department: Nursing & Care

Location: All 3 sites – base Coventry Myton

Responsible to: Head of Nursing & Care

Attributes	Essential	Desirable
Educational / Professional Qualifications	- Registered Health Care professional (RGN Level 1 with current NMC registration) - Degree level study in a relevant clinical or managerial field - Recognised Post-registration Palliative Care Qualification or equivalent portfolio of evidence ENB 998/C&G 7307 or equivalent experience.	- Relevant post-registration qualification – Palliative Care/Community Care/Long Term Conditions - Advanced Communication Skills training
Previous Experience	- Proven experience of symptom assessment and management / psychological care for Palliative Care patients - Experience of needs assessment/care planning for patients with life limiting illness - Experience and confidence in potentially challenging communication situations - Experience of Multi-disciplinary Team working - Experience working in palliative care or community setting - Proven experience of leading/managing change.	- Experience of leading service development projects - Experience in creating and facilitating learning opportunities - Experience in audit and quality monitoring processes
Accountability for Staff & Volunteers	Experience of leading a team of Registered Nurses, Nursing Assistants and Administrators	Experience of managing volunteers
Skills and Attributes	- Demonstrates ability to place the patient and family at centre of care. - Good communication skills	Previous use of electronic records systems

	and the ability to work with strong vision and convey clear messages ▪ Ability to build and maintain effective working relationships with other service providers / key stakeholders ▪ Good organisational, time management and interpersonal skills ▪ Excellent role model ▪ Familiarity with principles underpinning clinical governance ▪ Competent IT skills ▪ Good written and oral skills ▪ Motivated and motivating ▪ Enthusiastic	
Other	• Ability to travel between all 3 Myton sites if required • The right to work in the UK (we cannot provide sponsorship)	• Awareness of current Palliative care issues and challenges